



WITCHCRAFT

FUERTEVENTURA

WITCHCRAFT SERIES GUARANTEE CONDITIONS

Witchcraft boards are of the highest standard in construction in the industry, however as windsurfing is an extreme sport which involves risks to sailor and equipment as mentioned above under part 1 it is not possible to avoid all damages at all times even if we do try to avoid the most common damages as much as reasonably is possible, including those that normally are not covered by any guarantee such as damages from impacts. Every Witchcraft board undergoes various quality controls during and after production. The quality is backed by our comprehensive guarantee policy.

Witchcraft guarantees that this product when it is purchased from an authorised Witchcraft dealer by a retail customer will be free from defects in materials and workmanship for a period of:

- 1 year on boards with SDT and LD construction.
- 18 months on boards with HDD construction.
- 2 years on fins.

All guarantees are valid from the date of purchase by the original customer.

For guarantee claims, proof of purchase from an authorised Witchcraft dealer is required; if no proof of purchase is provided Witchcraft will judge the claim from the date of shipment from the factory and/or on condition of the product claimed.

All claims must be made through authorised dealers as soon as possible, at no means the board can be used after damage is detected. For information about guarantee claims please contact your dealer or Witchcraft at www.witchcraft.nu

How to Claim

The Guarantee Claim must include:

- a) The serial number of the defective product;
- b) The date of the breakage
- c) The location where the breakage occurred
- d) The model and size of the defective product
- e) The purchase receipt including serial nr.

The guarantee claim must include digital pictures that clearly show the defect and serial number. This information has to be provided by the client or the dealer to Witchcraft.

Witchcraft will then decide if only part or else the whole defective item should be retrieved under guarantee.

In case of return, the product must be clean and dry.

Substitution will be approximately within 30 working days from the date Witchcraft formally accepts the Claim.

If a claim is covered, it remains Witchcrafts sole option to choose to repair or replace the product in question.

The decision of Witchcraft for each guarantee claim will be binding.

Excluded from guarantee is:

- Normal wear and tear
 - Scratches, punctures, dents, fading and paint chipping.
 - Damage caused by misuse, abuse, unauthorised repairs or modifications
 - Usage of unsuitable components

- Accidents
- Heat or excessive exposure to sunlight
- Incorrect operating of the air valve
- Improper handling, storage, maintenance or care
- Incorrect set-up
- Use in commercial, rental or teaching environments
- Damage (for example: water intake) as a result of sailing with an already damaged board even if the original damage would have been covered. By doing so you deny Witchcraft the possibility to properly repair the board or, in case of replacement, to repair and resell the returned board.

Substitution or repair of the defective item shall not necessarily be extending the period of guarantee over and above that established at the date of purchase.

It is the customer's responsibility to check proper functioning and condition of the product at all times. If in doubt ask your dealer or contact Witchcraft at www.witchcraft.nu

Some jurisdictions do not allow limitations on how long an implied guarantee lasts and/or the exclusion or limitation of incidental or consequential damages so the above limitation and exclusion may not apply to particular customers. Witchcraft obligations and guarantee shall be limited to the greatest extent allowed by law as provided in this Witchcraft limited guarantee. This guarantee gives you specific legal rights; you may also have other rights which may vary from one jurisdiction to another.