



# WITCH CRAFT

## FUERTEVENTURA

### CUSTOM GUARANTEE CONDITIONS.

1. For the HCD, LCK and LHDD constructions, the guarantee covers failure of workmanship or materials for the period of 1 year. We make these constructions strong enough for the sailor and conditions where it was designed for, however these constructions are not unbreakable for all persons in all conditions and since Witchcraft has no means of control over this, no claims can be made on failure of the construction itself by overload or tiredness.
2. The XLCK and LD constructions will be made on the edge of what it needs to resist during normal sailing with some care. However by overloading, either accidentally or intended, failure may occur and is not guaranteed.
3. For the Heavy Duty Dyneema® construction the guarantee covers failure of workmanship, materials and construction for the period of 18 months.
4. For the XHeavy Duty Dyneema® construction the guarantee covers failure of workmanship, materials and construction for the period of 24 months.
5. Witchcraft tries to prevent damages that may occur in nearly all possible situations but cannot always foresee everything, therefore is it the client's responsibility to check the condition and proper functioning of his board, no claims can be made for damages caused by sailing with a damaged board.
6. Only Witchcraft or by a by Witchcraft authorized workshop can deal with claims and Witchcraft should be contacted as soon as possible in case of a claim. Witchcraft has the right to handle the claim (repair or replace the board) to it's own judgement.
7. It is the clients responsibility to avoid exposure to extreme temperatures that may cause delamination or other damages to the board. After the final lamination all boards have been tempered at a temperature of 60°C. No claims due to exposure higher than 60°C can be made (Please be aware that under special circumstances much higher temperatures can be achieved). By our experience is the use of an airvalve unnecessary for normal circumstances, including flying and normal sunexposure, and creates often problems due to forgetfulness or leaking. Only the X Light constructions are fitted with a standard airvalve and on request an airvalve can be mounted in the other constructions however it is the client's responsibility to operate the valve appropriately and to check proper functioning. Only if it is clearly a case of failure of workmanship or material, claims can be made.

Excluded from guarantee is:

- Normal wear and tear
- Scratches, punctures, dents, fading and paint chipping.
- Damage caused by misuse, abuse, unauthorised repairs or modifications
- Usage of unsuitable components
- Accidents
- Heat or excessive exposure to sunlight
- Incorrect operating of the air valve
- Improper handling, storage, maintenance or care
- Incorrect set-up
- Use in commercial, rental or teaching environments
- Damage (for example: excessive water intake) as a result of sailing with an already damaged board even if the original damage would have been covered. By doing so you deny Witchcraft the possibility to properly repair the board or, in case of replacement, to repair and resell the returned board.

Substitution or repair of the defective item shall not necessarily be extending the period of guarantee over and above that established at the date of purchase.

**It is the customer's responsibility to check proper functioning and condition of the product at all times. If in doubt contact Witchcraft at [www.witchcraft.nu](http://www.witchcraft.nu)**

8. Guarantees are subject to the general conditions under spanish law .